

Serial No. 09/880,740
Reply to Office Action of March 10, 2005

REMARKS/ARGUMENTS

Claims 1-23 are pending in this case. Elected claims 1-8 are rejected, and non-elected claims 9-23 are canceled. Claim 1 is amended. Further reconsideration is requested in view of the amendments and accompanying remarks.

Claims 1-8 are rejected under 35 USC 103(a) as being unpatentable over Groath et al (US Patent No. 6,571,285) and in view of Nixon et al (US Patent No. 6,513,060). The rejection of claims 1-8, as now amended, is respectfully traversed.

In order to address the rejection under 35 USC 103(a), claim 1 has been amended to claim an additional feature of the invention. No new matter has been included in claim 1. Support for the amendment to claim 1 is found, inter alia, in the specification at page 9, lines 8-28, page 19, line 29 through page 20, line 28, page 21, line 22 through page 22, lines 13, page 34, lines 13-31, as well as drawing FIGS. 1 and 3.

In contrast, Nixon et al teaches notifying an operator of a host web server and not a specific maintenance person in an appropriate maintenance department responsible for the affected device. The primary reference to Groath et al also does not teach notifying a specific maintenance person in an appropriate maintenance department responsible for the affected device.

The combination of the two cited references, therefore, does not teach or suggest "querying a plurality of databases to determine the physical location of the affected device as well as a specific contact person in an appropriate maintenance department responsible for the affected device" as now claimed in claim 1. Claim 1 is therefore deemed to be patentable over the combination of Groath et al and Nixon et al and allowable under 35 USC 103(a).

Claims 2-8 are deemed to be allowable as being dependent upon an allowable base claim.

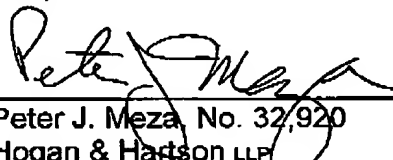
Serial No. 09/880,740
Reply to Office Action of March 10, 2005

In view of all of the above, remaining claims 1-8 are now believed to be allowable and the case in condition for allowance which action is respectfully requested. Should the Examiner be of the opinion that a telephone conference would expedite the prosecution of this case, the Examiner is requested to contact Applicants' attorney at the telephone number listed below.

No fee is believed due for this submittal. However, any fee deficiency associated with this submittal may be charged to Deposit Account No. 50-1123.

Respectfully submitted,

6/7, 2005


Peter J. Meza, No. 32,920
Hogan & Hartson LLP
One Tabor Center
1200 17th Street, Suite 1500
Denver, Colorado 80202
(719) 448-5906 Tel
(303) 899-7333 Fax